



VERDUN WARRANTY

Valid before March 2015

The **Portes & Fenêtres Verdun** store grants the buyer the following warranty for all products manufactured by its affiliated companies; **Portes métalliques Jacob** for residential steel doors and **Fenêtres Nordik** for PVC and hybrid windows.

TERMS AND CONDITIONS

For the warranty to be valid, the purchaser must always provide proof of purchase at the same time as they submit their request.

The warranty is limited to the obligation of the warrantor to repair or replace the warranted product. The warranty does not include transportation or labour costs associated with the removal and reinstallation of the product*. The warranty excludes damage occurring during transport, handling, or installation by the client or third parties not employed by the seller. The warranty excludes damage resulting from misuse, negligent maintenance, theft, fire, or other acts of nature. Under no circumstances will Portes & Fenêtres Verdun be held liable during installation or repair for any loss of income or any other damage due to a defect in its products.

Any repairs will take place during regular office hours. Travel costs will be charged for any repairs to be carried out more than 60 km from the store.

* If the product is installed by Portes & Fenêtres Verdun, the labour is guaranteed for six (6) years.

SPECIFIC CONDITIONS AND LIMITATIONS

1. For steel doors:

Five (5) year warranty against any manufacturing defect on the door panel covered with white paint.

One (1) year warranty against manufacturing defects on the door panel covered with a layer of primer only.

Five (5) year warranty** against peeling and yellowing of the white paint applied to the steel door panel. There is no warranty on paint covering window or stained-glass mouldings.

Ten (10) year warranty on stained glass and mouldings of unpainted PVC frames.

No warranty against thermal breakage and visual defects not visible at a distance of three (3) meters.

Lifetime warranty on the recycled plastic REPLAST sill or five (5) years on the aluminum one.

One (1) year warranty on hinges, frames, and their coverings.

** For Deluxe or Supra doors, the warranty is ten (10) years.

2. For PVC and hybrid windows:

Ten (10) year warranty against any manufacturing defect that could lead to blistering, peeling, corrosion or excessive discolouration of PVC and aluminum components.

Ten (10) year warranty against fogging inside sealed units.

No warranty against visual defects not visible at a distance of three (3) meters.

Ten (10) year warranty on casement window hardware.

One (1) year warranty against thermal breakage (crack in the surface of the interior glass) if there is no point of impact on the glazing.